

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>495286</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>06/25/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>JAMES RIVER CONVALESCENT CENTE</b>		STREET ADDRESS, CITY, STATE, ZIP <b>540 ABERTHAW AVENUE NEWPORT NEWS, VA 23601</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880  <b>Level of harm</b> - Minimal harm or potential for actual harm  <b>Residents Affected</b> - Few	<p><b>Provide and implement an infection prevention and control program.</b></p> <p>Based on observations and staff interviews the facility staff failed to follow infection control practices, therefore increasing the risk of spreading communicable diseases to residents and staff. The facility staff failed to clean and disinfect a high touched surface area after a laundry bag that was brought in by a family member was placed on the counter top and failed to follow the facility protocol to disinfect the laundry bag prior to bringing it to the unit. The findings included; On 6/22/20 at approximately, 12:35 p.m., a visitor was observed walking into the facility holding a bag by the straps. He informed the receptionist/screener that he had laundry for his wife who was a resident. The family member stood holding the bag for about 5 minutes then placed the bag on the countertop at approximately 12:40 p.m. A CNA (Certified Nurses Assistant) #2 arrived at approximately 12:45 p.m., and removed the bag from the countertop, spraying the sides and bottom of the bag and left with it. The receptionist did not clean the countertop after the laundry bag was removed. At approximately, 1:50 p.m., the receptionist took this surveyor's temperature and had the surveyor record her temperature on screening tool which was placed on the countertop before exiting the building. The following interviews were conducted on 6/25/20 concerning the above: An interview was conducted at approximately 10:30 a.m., with Other Staff #2. She stated, The families leave laundry at the front on a table. There's a table before you come inside, the table is sprayed down as well. Once laundry is placed on the table someone from the unit will pick up the laundry. They will spray the bag down and take it back to the unit where it belongs and hang the clothes up. We use Simoniz solution to spray bag to sit for 10 minutes before taking it to the unit. An interview was conducted with CNA #2 at approximately 11:00 a.m., I thought I took the bag down from sitting on something high. I sprayed the bag with Hospital disinfectant deodorant called Simoniz. The table for laundry is located before you get to the double doors of the main entrance. I went back to the unit and put bag behind the nurses station for 10 minutes then took it down to the residents room. An interview was conducted with Administration Staff #4, at approximately 11:30 a.m., She said, Most will put laundry on table out front in the walk way. Usually they will call ahead. Use post it pad to write. I usually spray the bag off. When I'm out of spray I'll contact the CNA and say bring extra spray when you come. It will sit behind my desk for 10 minutes then the aide comes. There's a white tote beside me. Everything gets wiped down by me. An interview was conducted with Other Staff #1 at approximately, 12:00 p.m. It must was the resident's family member first time coming. I was occupied when he came in. Usually we stop them before they enter and I spray the bag. When I looked up the bag was placed on the counter. She was asked if the counter was disinfected after the surveyor left? She stated, Yes Ma'am. I should have sprayed the counter down as soon as he (Resident's Spouse) left. I will spray it immediately in the near future. An interview was conducted with RN #1 (Registered Nurse) at approximately, 12:10 p.m. He stated, Some folks still choose to do their loved ones laundry. We encouraged in-house. They bring in laundry, place the bag on a bedside table between the outside and inside door. Then whoever gets the bag disinfects the bag. Spray down the table as well. An interview was conducted with CNA #1 at approximately 1:00 PM. The laundry is put on the table at the front with sticky pads for the family to put their names on it. We use hospital disinfectant spray on the bag. We have to clean the area too. Wait 10 minutes. I go back to my unit, dispose of the bag and everything is hung up immediately. On 6/25/20 at approximately 4:00 PM, an exit conference was conducted with the Administrator and Assistant Administrator concerning the above issues. The Administrator stated that the screener should have wiped off the countertop immediately.</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.